

DOXA DRIVING (PTY) LTD – TERMS AND CONDITIONS

1. Fees must be paid upon registration. No lessons to be booked without a payment. If you are making use of our Lay-Buy options, you will start driving lessons after the last payment is made. Note: We start with Learners immediately.

2. In the event of any paid packages cancelled within 7 days for whatever reason, Doxa will not be making any refunds.

3. If YOU cancel your scheduled lessons, you MAY forfeit it and we are not obliged to give you the lesson at another time. No lessons or applications will be indefinitely postponed. Lessons should be cancelled 48 hours in advance. DOXA cannot promise that we in any case, can assist with another date or time.

4. Packages are valid for one attempt of a learners or drivers' license. Should you fail you will be responsible for the application fees, car rental and extra lessons for your second attempt.

5. If you are late your lesson will be shorter. Driving lessons are one hour long unless otherwise indicated. We will wait a maximum of 15 minutes and then we will leave. We will not phone you or whatsapp you to remind you of lessons unless we change your schedule.

6. DOXA reserves the right to change your schedule at any time without prior notification, but we will always give you an alternative date or time for lessons that we have to reschedule.

7. DOXA cannot always give lessons at times and dates that suits the student only. We are trying to accommodate all, but it is not always possible. Please help us to find a suitable way.

8. Our packages are inclusive of all fees, but only one attempt for both learners and license are included. Your license card issuing fee of R135 is **NOT** included because it is the fee that the DLTC Station charge and it is not a Doxa fee. It is only applicable when you pass your drivers test.

9. Students must have their **ORIGINAL** learners license with them at all times. No learners, means no lesson. **NO COPIES ALLOWED.**

10. Students are responsible for their own ID photos and documentation, eye tests etc. when needed.

11. DOXA will assist with the booking of the appointments (learners and license), BUT you have to go with us. We cannot make any booking on your behalf.

12. Drivers Test Bookings will depart from the Doxa Office and you will be taken back to the office afterwards. No pick ups at home, school etc. No exceptions.

13. Students will be collected for their driving lessons at the address provided on the registration form. It covers the greater Kimberley area only. No pick up at Diskobolos, Yonder, Camelot, Florianville, Galeshewe, Homevale, Homestead etc and further than the testing centre. Please refrain from changing addresses during lessons.

14. Students use the Doxa vehicle for their lessons and their test. If you use your own vehicle, fees remain the same. **We cannot refund if you decide not to use our vehicle anymore.**

Driving Lessons and Packages are applicable for lessons and drivers tests in Kimberley only. No testing outside of Kimberley without prior arrangements and without calculating extra costs involved.

15. You need to have the correct documentation ready for every booking. We will provide you with the necessary information. If after the information was given, and a person still does not have the correct documents ready, we will not take such a person to book any appointment until he/she have the correct documents. **DOXA does not make copies for free. Copies costs R5 per page.**

16. We cannot allow any person to put pressure on us to let them have a test date if that date does not suit us. Nor will we allow any person to put pressure on us to let such a person have lessons, when we don't have availability for such lessons. Instructors schedules, availability of vehicles and drivers tests have to be taken into account.

Lesson schedules will always be sent via whatsapp. Unnecessary messages are time consuming. Doxa will not be held responsible for whatsapp messages not being sent, because of no data on the receivers' side.

18. It is not Doxa's responsibility to change any test date. Should something happen, the Law states that every person must go to the testing centre in person and change their own dates. We will not be liable for any extra costs. Doxa WILL NOT change any test date on behalf of any student. If you change your date, without notice to us, Doxa might not be available to assist with lessons and the availability of the vehicle.

19. Take note: **The packages are only valid for 6 months for persons older than 18 and must be completed within this period. If not completed on time, no lessons will be saved or refunded.**

21. You hereby give Doxa permission to post a photo of you and your learners or drivers license on our Facebook page. We will however get your permission first before posting anything.

22. Payment plans/Laybuys need to be honoured. If not, Doxa reserves the right to cancel your contract and you will forfeit all fees already paid.

23. Doxa cannot assist any person with learning disabilities, or any other dissability. Doxa cannot give speciality training in the above regard. If any person does not inform Doxa from the get go that there is a problem, then Doxa reserves the right to cancel the contract whenever they found that there was'nt honesty from the student's/guardian/parents part and there will be NO refund.

24. NO REFUND will be given to persons who enrol with the school, but somehow does not finish, or who move out of Kimberley, or who just want to quit or for whatever reason they don't want to carry on. No correspondence or arguments will be intered into about the issue.

25. Over the past 8 years Doxa proved themselves to be a reliable, honest and reputable driving school with by now thousands of happy and successful customers. We welcome you here with us.

DECLARATION

I, the applicant, declare that:

- a) I am not prohibited from obtaining a learner's or driving licence by reason of any disqualification, suspension or cancellation of a licence authorising the driving of a motor vehicle, as contemplated in the National Road Traffic Act, 1996;
- b) I do not suffer from one of the following diseases or disabilities:
 - uncontrolled epilepsy;
 - sudden attacks of disabling giddiness or fainting due to hypertension or any other disease;
 - any form of mental illness to such a degree that it is necessary that I be detained, supervised, controlled and treated as a patient in terms of the Mental Health Act, 1973, (Act 18 of 1973);
 - any condition causing muscular inco-ordination;
 - uncontrolled diabetes mellitus;
 - defective vision;
 - any other disease or disability which is likely to render me incapable of effectively driving and controlling a motor vehicle of the class applied for, without endangering public safety;
- c) I am not addicted to the use of any drug having a narcotic effect or the excessive use of intoxicating liquor; and therefore, I am medically fit for the purpose of driving a motor vehicle.

I declare further that:

- d) this application is accompanied by none/three/four* photographs of myself;
- e) all the particulars furnished by me in this form are true and correct; and
- f) I realise that a false declaration is punishable with a fine or one year imprisonment or both.

