

TERMS AND CONDITIONS

1. NO lessons will be booked without proof of payment. We cannot keep any open spots for any person. Your payment will secure your booking.

2. You will need to fill out a Registration Form and sign at the terms and conditions.

3. **NO FEES OR PACKAGES ARE REFUNDABLE.**

We will keep to our side of the contract by giving you the service you paid for. Only where persons need to leave Kimberley permanently, we **may** consider a refund if you let us know in time, but a cancelation fee needs to be paid. Costs and lessons already taken will be deducted. We will handle each case on a merit basis.

4. Lessons cancelled on short notice without a valid reason will be forfeited. We are under no obligation to give you a lesson in its place. We may not be able to reschedule. NO lesson/classes/packages paid will be postponed indefinitely. All packages are valid for a period of 6 months only.

5. Packages are valid for one drivers- or learners license attempt only. Packages are valid for 6 months only.

6. Students must get their own ID photos and eye tests and pay for it themselves. **A R135 License card** fee is payable on the day of the drivers test at the Testing centre only after an applicant pass a drivers test. It is **not** Doxa fees and it is NOT included in our packages.

All fees for learners applicants are included but ID photos and eye tests are not included.

7. **Doxa will arrange the date of the appointment for either a learners or a drivers test, but you will have to come with us in person to book on a suitable day and time. We cannot book anything on behalf of any person.**

8. If you fail, you will have to book and pay for a second attempt.

9. **Doxa reserves the right to reschedule lessons as they see fit or if necessary but you will be notified in time of the new dates. We will consider personal schedules but we cannot be forced to give lessons on dates and times any student see fit.**

10. Students will be collected for their DRIVING LESSONS only at the address provided, but only in the greater Kimberley area. No exceptions.

NO learner license applicant can be transported to and from our their place of residence. No exceptions

11. Please have your ORIGINAL learners license with you **AT ALL TIMES** during driving Lessons. No copies allowed.

12. You hereby give Doxa Driving permission to put a photo of you on our FB Page when you pass. Tick Yes or No.

YES NO

13. When you have booked your date and time, you cannot cancel or postpone it. You may only do so in person and it does not mean that the testing centre will allow it. If you don't have the correct documents with you on the day of the booking, we will not be able to take you to book.

14. **If your circumstances change but you do not notify us accordingly, you will forfeit your fees. We cannot be held responsible for changed circumstances. It is especially applicable on university students that will study outside of Kimberley.**

Doxa cannot be held responsible to for any changes to dates and schedules. We cannot sort out dates and problems on behalf of you. You will have to do so yourself. Doxa cannot incur costs in sorting out dates if you cannot write or cannot take a drivers test.

15. Please be on the lookout for the Instructor when it is time for your lessons. He will not phone you. Please don't be late.

16. We hereby confirm that we are compliant to the POPI Act 2021, whereby we give you the assurance that no personal information will be given out and all information will be kept in a save place.

17. Doxa will under no circumstances be pressurised or being manipulated to let you have lessons on days and times that is not suitable for us or if we don't have openings. Please plan accordingly. We will always assist to the best of our ability, but we cannot be held accountable for poor planning on any students part.

18. For bike lessons you need to be at the testing centre – No pick ups. You will have to use your own bike for all lessons and for testing.

19. Remember "winners never quit, quitters never win"

I hereby acknowledge that I have read the terms and conditions herein and that I understand what it means.

Signature

Date

